AICERTs™

Al+ SalesTM

Certification



Executive Summary

The AI+ Sales Certification is designed for sales professionals and business leaders seeking to harness the power of Artificial Intelligence (AI) in sales. Delve into the fundamentals of AI and its implications for sales processes, including understanding and leveraging sales data effectively. Explore various AI technologies tailored for sales, their integration into CRM systems, and their application in sales forecasting. Learn how AI enhances sales processes, streamlining operations and boosting productivity. Navigate ethical considerations and biases inherent in AI applications in sales. Engage in practical workshops to reinforce theoretical knowledge with hands-on experience. By the end of this certification, you'll be equipped with the expertise to implement AI-driven strategies, optimize sales performance, and drive business growth ethically.

Certification Prerequisites

- Fundamental understanding of Al and its practical applications in sales, no technical expertise required.
- Openness to exploring creative approaches for generating ideas using AI tools to achieve sales goals.
- Willingness to integrate AI into existing sales strategies and practices.



Version: 1.1

Exam Blueprint

Number of Questions

50

Passing Score

35/50 or 70%

Duration of Time

90 Minutes

Format

Online via Al Proctoring platform

Question Type

Multiple Choice/Multiple Response



Certification Modules



Introduction to Artificial Intelligence (AI) in Sales

- 1.1 Fundamentals of Al
- 1.2 Historical Journey and Evolution of Al in Sales
- 1.3 Al Tools & Technologies Transforming Sales

Module 2

Understanding Data in Sales

- 2.1 Categories of Sales Data
- 2.2 Techniques for Effective Data Collection
- 2.3 Basics of Data Analysis and Interpretation

Module 3 Al Technologies for Sales

- 3.1 Introduction to Machine Learning in Sales
- 3.2 Predictive Analytics: Forecasting Sales Trends
- 3.3 NLP: Enhancing Customer Interactions

Module 4

Implementation of AI in CRM **Systems**

- 4.1 Foundation of CRM Systems
- 4.2 Al Integration into CRM Systems
- 4.3 Lead Scoring

Module 5 Sales Forecasting with Al

- 5.1 Introduction to Sales Forecasting
- 5.2 Overview of Predictive Models in Forecasting
- 5.3 Data Preparation for Analysis

Module 6	Enhancing Sales Processes with Al
6.1 Task Auto	mation
6.2 Al-driven l	Email Marketing
6.3 Social Med	dia with Al Analytics
Module 7	Ethical Considerations and Bias Al
7.1 Ethical Use	e of Al in Sales
7.2 Bias Ident	ification in Al Systems
7.3 Bias Mitig	ation
Module 8	Practical Workshop
8.1 Scenario-E	Based Exercises
8.2 Addressin	g Sales Challenges with Al
8.3 Collaborat	tive Al Implementation Plans

Certification Outcome

Upon successful completion of the AI+ Sales certification certification, participants will demonstrate proficiency in leveraging Artificial Intelligence (AI) to revolutionize sales processes. They will showcase adeptness in understanding and utilizing sales data effectively, integrating AI technologies into CRM systems for enhanced customer relationship management. Participants will exhibit competence in utilizing AI for accurate sales forecasting and streamlining sales processes for improved productivity and efficiency. Moreover, they will exhibit a thorough understanding of ethical considerations and biases related to AI implementation in sales. Armed with practical experience from workshops, graduates will be prepared to drive business growth ethically through AI-powered sales strategies.



Market Insight

As businesses embrace AI in sales, the demand for skilled professionals equipped with AI expertise is surging. The AI+ Sales Certification certification offers comprehensive training tailored for sales professionals and business leaders. With AI driving sales optimization and strategy, this certification provides invaluable insights and practical skills, ensuring participants stay ahead in a competitive market driven by technological innovation.



Value Proposition

Participants will gain a competitive edge by mastering cuttingedge AI strategies tailored for sales. Explore AI's impact on sales processes, data utilization, and CRM systems integration. Navigate ethical considerations and biases, and engage in practical workshops for hands-on experience. Elevate sales performance ethically and strategically, ensuring business growth in dynamic market landscapes.



Additional Features

Interactive Sessions: Engage in discussions with industry experts and peers. Hands-on Exercises: Practical tasks to apply learned concepts in real-world scenarios. Case Studies: Dive deep into real business challenges and solutions. Post-Certification Support: Access to a community of Bitcoin experts and enthusiasts for continuous learning and networking.

Al Experts



Jason Kellington

Al Expert

As a consultant, trainer, and technical writer with more than 25 years of experience in IT, I specialize in the development and delivery of solutions focused on effective and efficient enterprise IT.



Justin Frébault

Al Expert

I'm a boutique data consultant specializing in data mesh and lakehouse solutions. I've dedicated my career to helping organizations transform their approach to data, moving beyond mere knowledge.



J Tom Kinser

Al Expert

I have over forty years of experience in software development, data engineering, management, and technical training. I am a Microsoft Certified Trainer and a software developer, holding multiple certifications.



Terumi Laskowsky

Al Expert

Country Manager for Global Consulting Services in Japan, Specialties: Information Security (Compliance, Policy, Application, Host, Network)



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